

Tenant Moves to New Unit

Property Management Solutions for Over 30 Years

Overview

This document explains the process of moving a tenant from one unit to another.

See Also: Changing a Unit's Ledger #243

Same Ledger (Owner or Property)

If a tenant moves to a new unit within the same ledger, it is a simple matter of changing the unit in the tenant profile. Click on the <<Move Tenant to New Unit>> button and select the new unit from the Find List.

<u>Different Ledger (Owner or Property)</u>

If the unit is owned by a different ledger, several things come into play: the security deposit, unpaid charges owed by the tenant, and rent already paid which may be due to the new ledger.

The first step is to set up a new tenant profile (tenant 2). Assign the new tenant profile to the unit being moved into.

Security Deposit – see Example 1 following

- 1. Do a tenant moveout on tenant 1 to put the deposit money into open credits.
- 2. Do a transfer open credits to move them from tenant 1 to tenant 2
- 3. Use the open credits to pay of a security deposit charge for tenant 2
- 4. Do a bank to bank transfer to get the ledger's money in the right bank.

Unpaid Charges

If any unpaid charges are due to the new ledger, in AR, Tenant History, void, edit or reverse the charges against tenant 1 and post those charges against tenant 2 using AR, Charge Tenant.

Payments

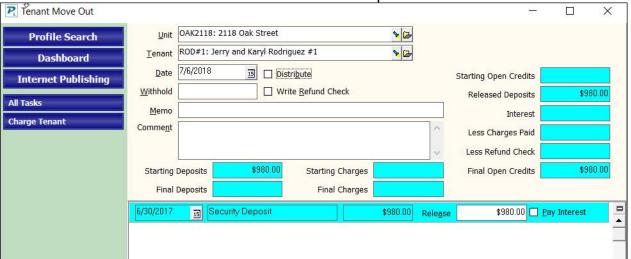
If charges were already paid by tenant 1 that resulted in income to ledger 1 that should go to ledger 2, do a journal transfer between the two ledgers.

Example 2: \$400 rent credited to ledger 1 should have been credited to ledger 2. Assume that the \$400 rent resulted in a \$32 management fee. Enter the following line items in GL, Journal Transfer:

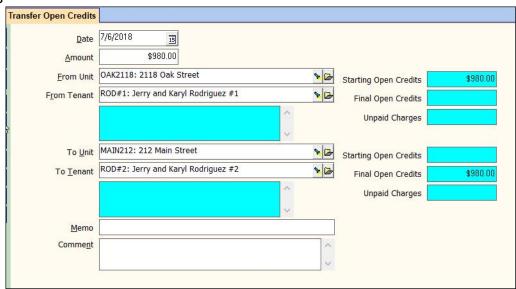
Ledger 2	Rent	400
Ledger 1	Rent	-400
Ledger 2	MF Expense	32
Ledger 1	MF Expense	-32

Example 1

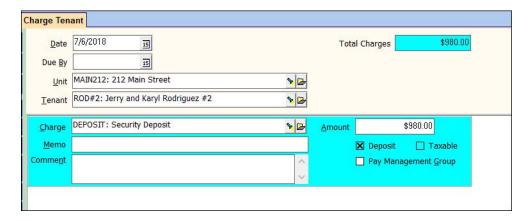
1. Use the Tenant Moveout function to release the deposit to the old tenant.



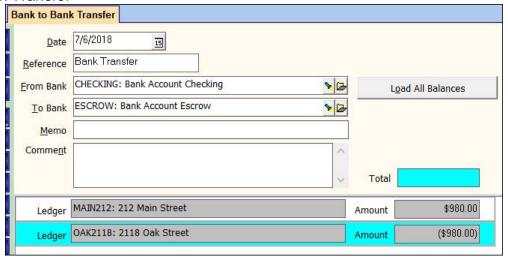
2. AR, Transfer Open Credits



3. Charge new tenant security deposit.



4. Bank to Bank Transfer



Example 2

